

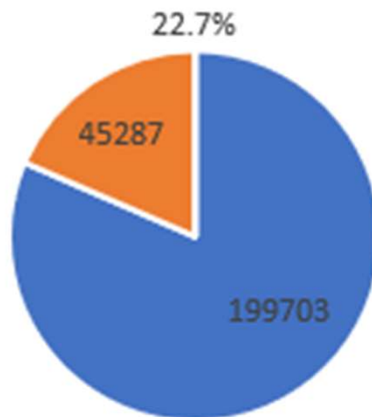
Colusa · Sutter · Yolo Regional Child Support Agency

*Leadership Advisory Committee Meeting
2023/2024 FFY Performance Update (Agenda Item #7)
December 05, 2024*



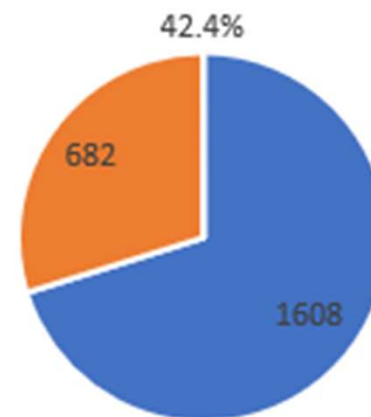
Stipulations

STATE DCSS
FFY2023 & FFY2024



■ Count of all orders ■ Count of all Stipulated orders ■

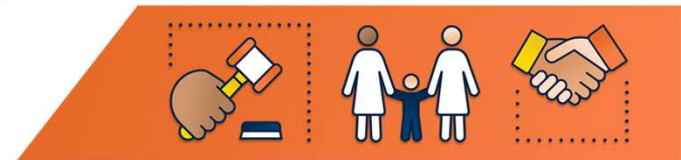
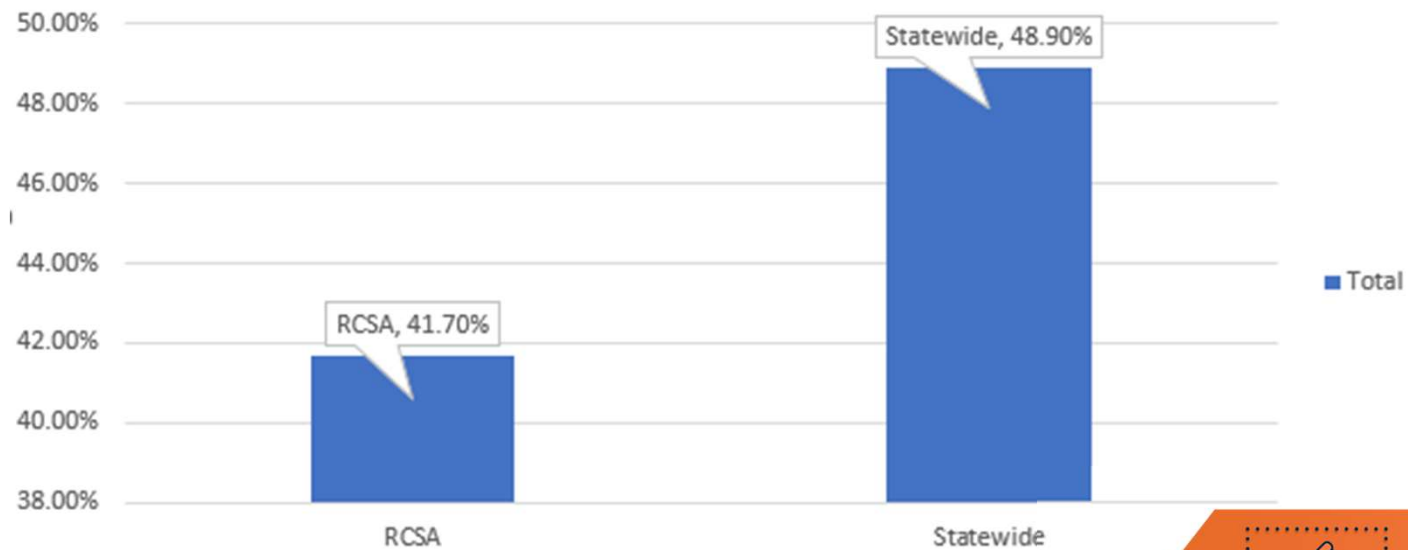
RCSA
FFY2023 & FFY2024



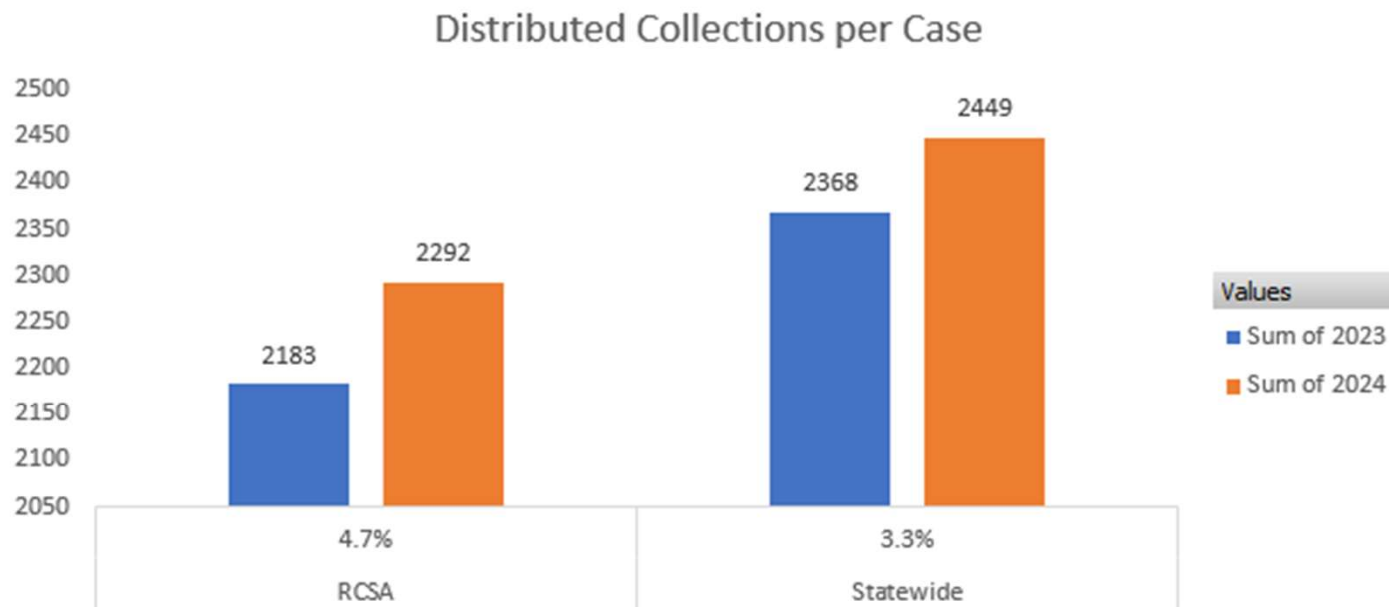
■ Count of all orders ■ Count of all Stipulated orders ■

Default

FFY 23/24 Percent of Cases with Support Order established by Default



Distributed Collections Per Case



FFY24/25 Performance Strategy

Agency Wide Big Picture Goals & Measurements

Goals

Measurements

Time to Order	93 days or fewer by end of FFY
Parentage	3% by end of FFY
New Case Processing	2 business days and zero cases at more than 20 days
Timely R&A's	Zero R&A's past 180 days
Collection on Current	70% or higher on current
Collection on Arrears	61.5% or higher on cases with arrears owed by FFY and 39% on monthly DECK stat
Uncollectable Debt – Sole Source	No cases on Tableau list over 60 days by FFY
Outreach/New Nevers	10% increase over 23/24





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